

## FAQ for the Covid19 emergency fund

### I) What can and can't the fund achieve?

- a) The fund provides financial aid to those students of the Mozarteum University Salzburg who are in a financially precarious state due to Covid19.
- b) The fund does not compensate for the loss of the entire sum of pay, salary, etc.

### II) Who can apply for the emergency fund?

All regularly enrolled students of the Mozarteum University Salzburg.  
That means unfortunately that we cannot support Postgraduate or PreCollege students directly.

**But: All PG/PC students who are in an emergency situation are kindly asked to send a complete application anyway. We'll give our best to provide help from others since the law forbids us to give money to PG/PC-students.**

### III) How much money will I receive?

Calculations are done on an individual basis. Based on your supplied documents and a complex allocation key we determine with how much money we need to supply you to support you for approximately two months. This way we ensure that everyone is treated fairly.

### IV) How do I apply?

Exclusively via eMail at [covid19@oeh-mozarteum.at](mailto:covid19@oeh-mozarteum.at).

Please send us (in one SINGLE eMail) the filled in application form and the required documents (vide the last page of the application form).

**Please note that we can only process complete applications.**

**Most important: Please try to show us your financial loss (also HOW MUCH!) due to covid19 as well as possible (lost concerts, performances, teaching, shows, jobs, etc.)**

### V) Can I hand documents in at a later time?

This is only possible in justifiable exceptional cases. Please contact us at [covid19@oeh-mozarteum.at](mailto:covid19@oeh-mozarteum.at) if you want to hand documents in later.

### VI) Should the Covid19 pandemic persist - can I reapply in case I end up in a financially dire situation along the way?

Yes, you can, regardless of whether or not you were granted the fund upon your first application.

### VII) Until when can I apply for the fund?

For now the deadline is set at September 20th 2020. We will keep monitoring the situation and adjust the deadline if necessary.

VIII) Will I have to pay back the funds I receive?

Generally speaking, no. We will demand you refund some or all of the money only in absolute exceptions, e.g. if someone turns out to have obtained the fund by supplying false information, or if an applicant's situation should improve dramatically and unexpectedly within four months of receiving the fund. If this is the case for you, please let us know - this way, students in more urgent need may be helped by the fund.

IX) Where does the money come from?

From us, and from donations. So please support us by sharing our call for donations on social media! :-)

X) I have more questions.

All information on the emergency fund can be accessed here: ((LINK)). For any other questions please write to [max.volbers@oeh-mozarteum.at](mailto:max.volbers@oeh-mozarteum.at). Please do not send applications to this address!